

Things to Know Before You Go

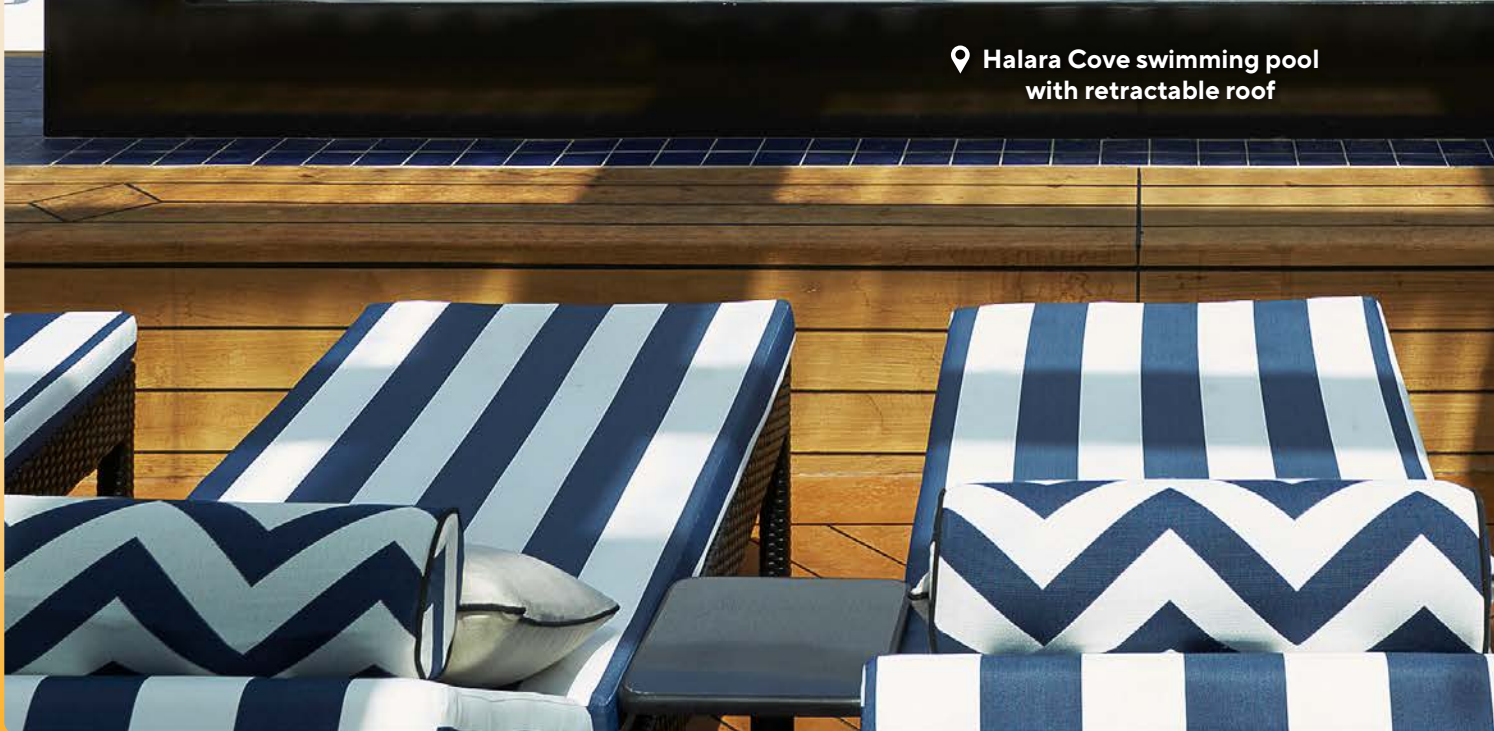
Celestyal Journey
Important pre-departure information



You just have to be there.



📍 Halara Cove swimming pool
with retractable roof





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Current requirements & step-by-step guide to boarding our ships

We've put together this simple guide to help you understand what you'll need to embark your cruise from Greece and the Arabian Gulf. Please read the below information carefully - and note that the **requirements to join a cruise ship are different from the Greek government entry requirements**. If you have any questions at all, please contact our customer service team.



Travelling to Greece and the Arabian Gulf

We recommend you check entry requirements in advance in regards to travel from your place of origin. Requirements to enter the country can change from one country to another.



Travel insurance

Travel insurance is strongly recommended for both your cruise and entire trip, from the time you leave home until the time you return.

1 Document check

You will need to present your e-ticket, passport, visa (if applicable).

2 Luggage drop-off

Once you've successfully completed the document check, you'll proceed to the luggage drop off point. Your luggage will be tagged with your stateroom or suite number, then security scanned by the local port authorities. Finally, it will be transferred to the ship and delivered to your stateroom by our crew members.

3 Check-in

Once you've dropped your luggage, you'll be clear to head into the terminal and check in with our embarkation team. If you booked a suite, SP & SG, on Celestyal Journey, please contact our land staff who will ensure you move swiftly through check in. There will be a reserved line for those who have checked in online.

At check in, you'll need to present a valid travel document i.e. passport or identity card depending on your nationality. This document will be used to check that your personal details are correctly entered into our passenger's manifest as per International regulations when travelling to various countries. The document will be held only if further formalities are required in the intermediate ports. Alternatively it will be returned to you. At this point you will receive your boarding card.

Your boarding card must stay with you throughout the cruise - it acts as your passport when visiting ports, as your personal identification card onboard, as your stateroom key and also your onboard charge card for purchases.

You'll be asked to register a credit or a debit card against your stateroom or suite, to allow purchases of any extras onboard. Please note: cash is not accepted onboard in any of our bars, restaurants or shops. Instead all purchases are charged to your account and settled at the end of your cruise.

4 Security

Once you've completed check in, it's time to proceed to security. Just like in an airport, all your belongings and hand luggage will need to go into a tray and through a scanner, and you'll need to walk through metal scanners.

If you have a medical condition which exempts you from passing through the scanners, please speak to the port security staff, and make sure you have any supporting medical certificates with you.

For items that are not allowed onboard, please see page 6 "What not to pack".

5 Embark the ship

It's just a short walk or shuttle bus ride to the ship's gangway. When you enter the ship, our security will scan your boarding card to allow your boarding. This will happen every time you embark or disembark the ship in every port of call, so you'll always need your boarding card with you to avoid being denied entry or exit. If you need any assistance with a wheelchair, just let our land staff know.

6 Lifeboat/muster drill on day 1

To comply with all safety regulations and ensure the highest safety standards, there will be a general lifeboat drill, various crew drills and training exercises during the cruise.

You'll be required to attend a passengers' muster before ship's sailing. You'll have to wear your life jacket and gather at your muster station, where you'll be given safety instructions and get to know your station. The time of the drill will be indicated in the daily program, as well as being announced over the public address system and the sounding of the emergency signal.



Before you leave home

Travel documents

Your travel documents need to be valid for the duration of the cruise. You'll need up-to-date identification cards or passports, as well as a Schengen visa with enough entries, depending on your nationality and on your itinerary.

We recommend you travel with a passport that will still be valid at least six months past your cruise date. If you are travelling with a national ID card, please note that you can only enter Turkey as a citizen from one of the following countries:

- Belgium
- Germany
- France
- Italy
- Lichtenstein
- Luxembourg
- Malta
- The Netherlands
- Portugal
- Romania
- Spain
- Switzerland
- Greece
- Poland
- Hungary
- Bulgaria

This travel document information is not exhaustive and only intended as guidance - some terms may be changed by local authorities without our knowledge. We strongly suggest you double check before you travel by contacting the embassies of the countries you will visit during the cruise, to make sure you take the correct documents and visas. US, Canadian and most European citizens do not require a visa to travel on our itineraries. Please be informed that if you do not have all the correct paperwork you are likely to be denied entrance/embarkation by the authorities and refunds are not available in the event of documentation being incomplete or invalid.

If any minor is travelling with one parent only during the cruise, the written consent of the second parent is required on a document certified and notarially legalized by a public legal authority.

If a minor is travelling without any of his/her parents escorting him/her during the cruise, the parental consent of each parent is required.

This document will be required by the Greek Passport Control Authorities in the last port prior to any non-Schengen port (exit from Schengen territory). Passport Control Authorities reserve the right to ask passengers to interrupt their cruise or deny their boarding, if the parental consent is missing.

Travel documents for Arabian Gulf cruises

In order to participate in this cruise, you must carry a valid passport that will still be valid for at least six months after your trip finishes. No identification cards (IDS) are accepted. Visa requirements for Qatar, UAE, Oman, Bahrain and Egypt vary by nationality. Information must be

checked in advance at the local embassies in your country of residence.

Travel insurance

You're strongly advised to take out appropriate travel insurance for the entire duration of your trip. This will cover you against things like loss and/or damage to luggage; delay, curtailment and/or cancellation of the holiday (whether by the company/supplier or the guest), including for reasons due to COVID 19; illness, medical treatment (including without limitation for COVID 19); death or personal injury, repatriation.

We strongly recommend that you ensure your insurance policy covers you sufficiently from the time your holiday has been booked to the end of your holiday.

If you have not applied for your own travel insurance you may contact Allianz Global Assistance at the following details:

24 hour Claims Administration Centre:

+30 210 99 26 926

Email: celestyal@allianz-assistance.gr

What not to pack

For security reasons, the following items and substances are strictly forbidden onboard our ships. Any items found on guests or in luggage will be held by local authorities, who may proceed with further investigations.

These items include:

- Firearms & ammunition, including replicas.
- Sharp objects, including all types of swords, knives and scissors. (Note: Personal grooming items such as safety razors are allowed. Scissors with blade length less than 4 inches are allowed.)
- Illegal drugs & substances
- Items that generate heat or produce an open flame. This includes candles, incense, coffee makers, clothes irons, travel steamers & hot plates and any other that may create a fire hazard. Matches and normal lighters are allowed onboard. However "torch lighters" and novelty lighters that look like guns are not allowed onboard. Torch lighters emit a powerful concentrated flame, and therefore are prohibited.
- Hoverboards
- Martial arts, self defense, and sports gear, including handcuffs, pepper spray, night sticks or baseball bats.
- Flammable liquids and explosives, including lighter fluid and fireworks.

- Hookahs & water hookah pipes.
- HAM radios
- Drones
- Baby monitors
- Electrical extension cords
- Dangerous chemicals, including bleach and paint.
- Perishable food & meat products
- Alcoholic beverages. Guests who purchase alcohol bottles onboard or in a port-of-call, will have their items safely stored by the ship. These bottles will be returned on the last day onboard for enjoyment once home.

Embarkation ports

Port of Piraeus

Passenger Cruise Terminal A - Gate E 11
Akti Xaveriou 1- Piraeus

Port of Doha, Qatar

Doha Cruise Terminal (1 & 2), OLD Doha port
C Ring Road (Corniche), 313 Doha, State of Qatar

Abu Dhabi Mina Zayed Cruise Terminal (1 & 2)

Al Mina Road, Zayed Port, UAE

Dubai Harbour Cruise Terminal (A & B)

240/1, King Salman Bin Abdulaziz Al Saud street
Ground Floor 11700 76690

Dubai Harbour, Marsa Dubai, Dubai UAE

Please consult your e ticket for the port address and check-in hours to match your departure.

To avoid congestion at the time of embarkation, we strongly recommend that you observe the embarkation times indicated on your cruise ticket.

If you belong to a group, please follow the guidance of your group leader.

Upon arrival at the terminal, our embarkation staff will assist you with placing luggage tags on your luggage and will guide you to the drop off area. As soon as you have dropped your luggage, it will be loaded on the conveyor belt.

If you have booked a Suite, our staff will guide you to the priority embarkation line. This service is available for stateroom categories as follows:

Celestyal Journey: SP, SG

If you have booked a standard stateroom or a Junior suite, our staff will guide you to the regular embarkation line. Your luggage will be tagged and be loaded on the conveyor belt for transportation to the vessel as per normal procedure.



Valuables, travelling documents and medication should always be carried in your hand luggage.

For security reasons, all pieces of luggage will be subject to x-ray scanning before boarding. You will be able to recover your luggage in your cabin within a couple of hours.

Check in progress

During check in you will receive your personal boarding card which you will use as a key for your stateroom as well as a debit and ID card throughout the cruise. Once in your stateroom, you should place the key into its allocated slot to provide electricity for the room. You can make all on-board purchases using this card. Registration of your Credit Card will also be necessary in order to activate your onboard account enabling you to make any purchases onboard and experience spa services, beauty shop, duty free shops etc. We accept Visa and Master Cards as well as American Express and debit cards (as long as they are suitable for electronic transactions and they are not Maestro Debit cards). For those who do not have a valid credit or debit card to register, a cash deposit will be required to be made on embarkation day at the reception deck onboard the vessel.

For security reasons and for expediting our embarkation and disembarkation procedures at each port, the Purser's office on board will proceed with formalities on behalf of all guests. For this reason, your passport or ID card may be kept at the Purser's office. Travelling documents may be required to be presented to the local Authorities in the different countries included in your itinerary. If you travel on the Arabian Gulf cruises, there may be more formalities required for which we ask you to comply in each of the countries visited. We appreciate your cooperation in this matter.



A warm welcome onboard

We're so glad you're here

When you arrive onboard, we'll be ready to greet you with a very warm Celestyal welcome. You can relax in one of our lounges or on the outer decks with a copy of the daily programme until your stateroom is ready. It's a great opportunity to soak up the atmosphere ahead of your unique cruise experience with us.

Your stateroom

All our staterooms have a personal attendant and assistant who are there to ensure you have a wonderful stay and everything in your room is perfect in terms of comfort and cleanliness. They will know you by name.

Your stateroom attendant will also be looking after you and be on hand to answer any questions or help with any request or service you require. This may be anything from the laundry or pressing service to arranging breakfast or a glass of champagne to be enjoyed in the privacy of your stateroom.

All members of our dedicated housekeeping crew will do their utmost to make sure you have every possible comfort, offering a flawless, discreet, cheerful, polite and professional service throughout.

Your Suite Concierge service*

Your Suite Concierge is there to provide you with an exceptional service, helping with questions and queries, amenities, details of meal times, indeed anything you may wish to know. Your concierge can assist with unpacking your luggage or arrange for things like the complimentary pressing of clothes. While you relax in the comfort of your suite, your Concierge can organise complimentary room service for breakfast, lunch or dinner from the menu of the day. Your concierge can also arrange a private celebration, party or other occasion, make all dining room seating arrangements and book shore excursions and beauty salon treatments and appointments.

* Suite Concierge Service benefits are applicable to:

Celestyal Journey:

Grand Dream Suite (SG), Stargazer Suite (SP)



Electronic services

Mobile app

Download our free smartphone app, and have all you need to know about your cruise right at your fingertips. Review your daily program and look for activities, book your excursions, find special offers, and access your stateroom account. You can even download our port agents contact details in case you need any assistance ashore.

Available in the App Store and Google Play Store.

WiFi

WiFi internet access is available at a charge. At times, users joining the onboard WiFi network may experience delays or interruptions. Internet connectivity at sea relies on expensive satellite service by operators that specialize in marine communications and cannot be compared to ashore fixed networks in terms of reliability and cost. Right now, Celestyal is unable to provide complimentary WiFi access, but we have made sure our rates are fair and affordable. Celestyal remains committed to the guest experience by heavily investing in upgrading its communication infrastructure.

Please see page 29 for WiFi Packages.

Mobile calls

We want to make sure you can always connect with your loved ones back home. So when the ship has sailed out of terrestrial coverage, a cellular service is activated onboard, powered by an international satellite provider and the ship's satellite network. If your mobile device's roaming is enabled, you'll be connected automatically to MONACO TELECOM or 901-27.

This service is only available while cruising beyond terrestrial coverage. Your network provider may charge you for any phone calls, messages or use of data whilst roaming on this network; you should receive an SMS from your provider detailing the costs involved. To be completely sure, contact your home provider or turn roaming off on your phone.



Life onboard

Currency

The currency used onboard is the Euro. Major currencies can be exchanged for Euros at the Reception in limited amounts.

Your onboard account

Our vessels have a cashless system and all purchases onboard are charged to your stateroom account. Cash can only be used in the casino. If you didn't register a card at check-in, and you prefer to settle your account in cash, you'll need to leave a deposit at reception at the start of the cruise. We recommend 100 Euros for 3-night and 4-night Cruises and 200 Euros for 7-Night Cruises.

The daily program

A copy of the daily programme for the next day will be delivered to your stateroom every evening. Your personal bulletin will outline all the events and activities, arrival and departure times at each port, shore excursion details, dining times and other important information such as the opening times of our shops, gym, spa, hair salon, the disco and the casino. The programme will also offer helpful advice on suggested evening wear and other useful information.

Celebrate the moment

Whether you want to celebrate a special moment with your loved one or spend quality family time together, you'll find exactly what you need onboard. You can pre-book a whole range of services in addition to your inclusive cruise package, visit our website for more information.

Bon voyage vouchers

Our gift vouchers are a perfect surprise for the people you care about. You can pre-purchase a 50, 100 or 200€ voucher to help your loved ones make the most of their cruise.

For food and wine connoisseurs

Enjoying excellent food and wine should not be a luxury. Our gourmet package has been carefully selected for people with refined taste and passion.

Good wine, good times

We carry the best Greek wines, carefully curated by our experts, to compliment your cruise. Simply pick the wine of your choice from our wine cellars.

Time to pamper yourself

Our revitalizing onboard spa is where all your day-to-day worries are left at the door. Leave yourself in our spa team's expert hands and get ready to unwind.

Celebrate your special moments

Special occasions are all about the celebration. That's why we offer a wide range of celebration packages onboard so you can create unforgettable memories.

Get your sparkle on

Nothing compliments happiness like a touch of luxury. From a sparkling wake up to drinking champagne under the stars, we have you covered.

Private group services

Private Group Cocktail Parties (Minimum 10 People, 60 Minutes)

Private Group Meetings (Minimum 10 People, 60 Minutes)

Private Group Activities (60 Minutes)

For details and pre-bookings please contact our Passenger Services Department at

paxserv@celestyal.com

An inclusive experience

The Celestyal Experience offers a combination of outstanding services and the highest standards, all at the best value for money.

Dining

A wide selection of international/Mediterranean dishes with Greek gastronomical twist. There's nothing quite like it. Aboard your Celestyal cruise, our freshly prepared complimentary meals take the best of the local cuisine, right to your table. We are regional experts - so let our chefs give you an authentic taste of the regions we visit, for every meal of the day.

Delicious specials and extras

'Our chef's gourmet selection' menu

Fancy trying something new or something more exclusive? We also serve Surf & Turf, Beef filet, American Wagyu steak, Black Angus, Tomahawk, Ribeye and more, at a small optional extra charge.

Dining options available at extra charge

On board Celestyal Journey, experience a unique meal at our exquisite Grill Seekers restaurant, Smoked Olive with Mediterranean cuisine, Asian inspired delicacies in Pink Moon, upgraded Greek street food in Greek Deli or celebrate a special occasion at our Chef's Table. Prior reservation for dining at the above restaurants (excluding Greek Deli) is required.

Fig and Honey outlet will offer you the opportunity to enjoy irresistible ice creams, dreamy desserts and freshly made juices as you stargaze your way across tranquil sea waters.

Breakfast in stateroom

You can enjoy a breakfast in bed with our room service. Treat yourself to a delicious, made-to-order breakfast with fresh juice, freshly baked croissant, tea and coffee. There's a charge for this service.

Room service & bar snacks

Our 24-hour service satisfies cravings quickly and at any time of the day. The menu includes snacks as well as delicious hot meals served in our cozy lounges and bars or in the comfort of your stateroom (at a charge).

Drinks

Beaming sunshine. Glistening waters. What's missing? Ah, your drinks. If you're dreaming of a cool bottle of beer, fruity cocktail, or even a crisp glass of white, there are options for everyone. Enjoy one of our signature cocktails or try our Champagne menu and get ready for a wonderful experience at our Fizz Club. Plus, the usual softs drinks for kids, and refreshing teas and coffees to help kick the day off too - especially after that third cocktail. If you have not upgraded your drink package, now is the opportunity to pre book your upgraded beverage package. Remember... vacation is the time for treating yourself.

Special dietary arrangements

Please let us know if you have any specific dietary requirements or allergies and we will do our best to help. Vegan, vegetarian and gluten-free diets are accommodated. Please let your travel agent know or contact our Passenger Services Department at paxserv@celestyal.com so that our catering team can be advised in advance.

If this is not possible, please inform your ship's assistant Maitre D' of any requests when you embark.

Halal meals are available free of charge. Kosher meals are available at an extra charge, and will need to be requested at least 30 days before your cruise departs.

Celestyal dining services are offered on open seating basis. However, it may be required to have two dining seatings, an early and a main one, even at short notice.





📍 Nightly shows at the Amphitheatro Show Lounge

Life onboard

Entertainment day and night

When it comes to entertainment, the fun never stops. There's a packed programme of events and activities every day with something to do for everyone of all ages to enjoy.

We're talking traditional and contemporary music, live shows, dancing lessons, exercise classes, language lessons and handicraft, lectures, sporting tournaments (where applicable) and much more. We start early while at sea and continue all day and into the evening. Our nightlife features a whole host of entertainment with both Greek and international themes. We have excellent musicians, and you can discover the sounds of the bouzouki and popular Greek songs. You could be the star of the show in the karaoke nights, or learn to dance like a Greek (but no plate smashing - sorry!).

If the disco is more your thing, our DJ will get you moving and grooving with plenty of popular international music. You can be our Dancing Queen or King!

Formal evening

During our 7-night and 4-night cruises, we host a Gala Night and Captain's Cocktail Hour in honour of our guests.

It's a chance to get glam; maybe a cocktail dress, something smart or a jacket and tie (not mandatory).

Relax by the pool

One of the very best places to chill out and relax onboard are the pool decks. Relax under the glorious Mediterranean sun with your favourite cocktail. Just bring a pool towel from your stateroom and come on up. The size and number of pools varies from ship to ship.

Relax, keep fit, feel special

If you want to keep in shape or simply enjoy a little gentle exercise, we have a fully equipped gym - towels are provided.

Spa days at sea

Relaxation is easy on vacation, but why not make it really special? Take some time for yourself at our spa, waited on by delightful, attentive beauty experts who go the extra mile. From classic massage, healing and ayurveda therapies to facial treatments, hair styling and luxury manicures, your onboard spa team creates an experience personal to you. After that, it's time for a well-earned dip in the jacuzzi or sauna. Indulgent? You bet!



Your health and wellbeing

Your health is important to us and it will reassure you to know that we have a well-equipped medical center manned by a doctor and a nurse for all our cruises.

If you are feeling unwell or need advice you can make an appointment through reception unless of course it is an emergency.

It should be noted that the ship's medical centre is not required to be and is not equipped to the same standards as a land based hospital. The ship carries medical supplies and equipment in accordance with its flag state requirement.

Please note that if you require medical care onboard or any medication, your personal account will be charged.

You may wish to check the level of cover you have with your travel insurance company before your cruise to see which costs are likely to be included.

If you have any current health issues please inform us in advance of travel by emailing paxserv@celestial.com

Depending on the circumstances you may need to let us have a written statement from your doctor that you are fit to participate in the cruise you have booked with us. We will always do our very best to help with any special arrangements in your stateroom but please advise us well in advance. Important travel advisory for guests over the age of 60 and guests with pre existing medical condition is required.

Important note: In U.A.E. passengers should be able to present your doctor's prescription for all medication carried in their luggage.

Photography

Onboard your Celestial Cruise you'll find professional photographers who are there to capture your special moments. Whether you're celebrating your honeymoon, anniversary or the holiday of your dreams, our photographers can capture the moments both onboard and onshore with photos and videos. Choose from a variety of packages or purchase individual photos in print, on a DVD album, or downloaded onto a USB stick. And don't forget to buy your souvenir DVD of your cruise experience.

Shopping

Our onboard duty-free shops are where you can find everything from souvenirs and clothes to tobacco and spirits. They are well-stocked with everything you might need including daily essentials and beauty products. Our friendly shop assistants can help you choose the perfect gift.

Smoking policy

Smoking tobacco, cigars and electronic cigarettes is only permitted in designated areas.

What to wear

The weather in the Mediterranean is mild and pleasant year-round. If you cruise with us during the warmer part of the year, from May through September, light-coloured cotton clothes will help keep you cool. If you plan to swim in our pool, or at one of the incredible beaches we'll visit, you'll of course need a swimsuit. It's also important to remember sunglasses, a hat, and a good sunscreen, to help protect you from the Mediterranean sun. If you intend to use one of the well-equipped gyms on our ships, make sure to bring proper clothes and shoes (but don't worry about a towel, we'll provide it). Air-conditioning is strong on the ship and because of the occasional sea breeze in the afternoon, we suggest that you also pack a light jacket or a windbreaker.

Dressing for our shore excursions

During the summer months, light-coloured cotton or sports clothes that "breathe" will help keep you cool on our excursions. Make sure that you wear comfortable shoes for all excursions. If you plan to visit the beach you'll need a swimsuit, as well as sunglasses and a hat which, combined with comfortable shoes and a good sunscreen, will help protect you from the brilliant Mediterranean sun. If you intend visiting a religious or pilgrimage site, please dress respectfully in long trousers or a skirt that falls below the knee, and please remember to cover your shoulders.

As we sail through autumn and winter, warmer clothing is recommended as temperatures will be cooler. Wind breakers and warm jackets are a good idea.

For cruises in the Arabian Gulf

Lightweight clothing like loose t-shirts, longs-sleeved tops and scarves/shawls for women to cover the head and shoulders when visiting mosques will be handy. Shoulders and knees should be covered when visiting museums and other government buildings. Cleavage should not be displayed and women should avoid two piece bathing suits at public beaches. Long trousers for men (not shorts) and T-shirt with sleeves are required for visits in mosques.

Dress code for dinner

Our dining rooms and specialty restaurants have a smart dress code for dinner. It is advisable for ladies to wear a dress or long slacks and long trousers, with shirt or jacket for gentlemen. Please refrain from wearing shorts, casual slippers or flip flops.

If you wish, after a long day ashore, you can have a more casual approach to dinner in the buffet-style Taverna on Deck 11.

Evening wear

We like our guests to feel relaxed, so our dress code on most evenings is casual. On formal nights we suggest smart attire: perhaps a jacket, tie, cocktail dress - an elegant outfit, if you please.

Dress up

We host several themed nights on our cruises - including White night, and our famous Greek night, where you'll be invited to wear blue and white (the colours of the Greek flag). During our 7-night and 4-night cruises, there'll be a Gala night including the Captain's cocktail hour and the Ship's Officers' presentation. On this night, we encourage you to attend in formal dress: a cocktail dress or something smart for the ladies, smart casual attire for the gentlemen. Remember, the photographer will be there to capture the moment. Check your daily program for a schedule of all evening events.

Footwear

For your safety and comfort onboard we suggest sports, flat deck shoes with low heels or sandals. These types of footwear will make it easier for you to navigate the cruise ship decks and stairwells. Please do not walk barefoot on the open decks.

Accessories

You'll need a hat, sunglasses, a bathing suit, sandals and perhaps a small umbrella. Why not visit our onboard shops where you will be able to buy suntan oil, eye protection, bathing suits and anything else you might need? If you have forgotten your camera, rest assured that our excellent photographers onboard will shoot incredible photos and videos for you.

For Arabian Gulf cruises, a shawl for the ladies would be recommended for visits in mosques and in other places where head and shoulders covering is required.

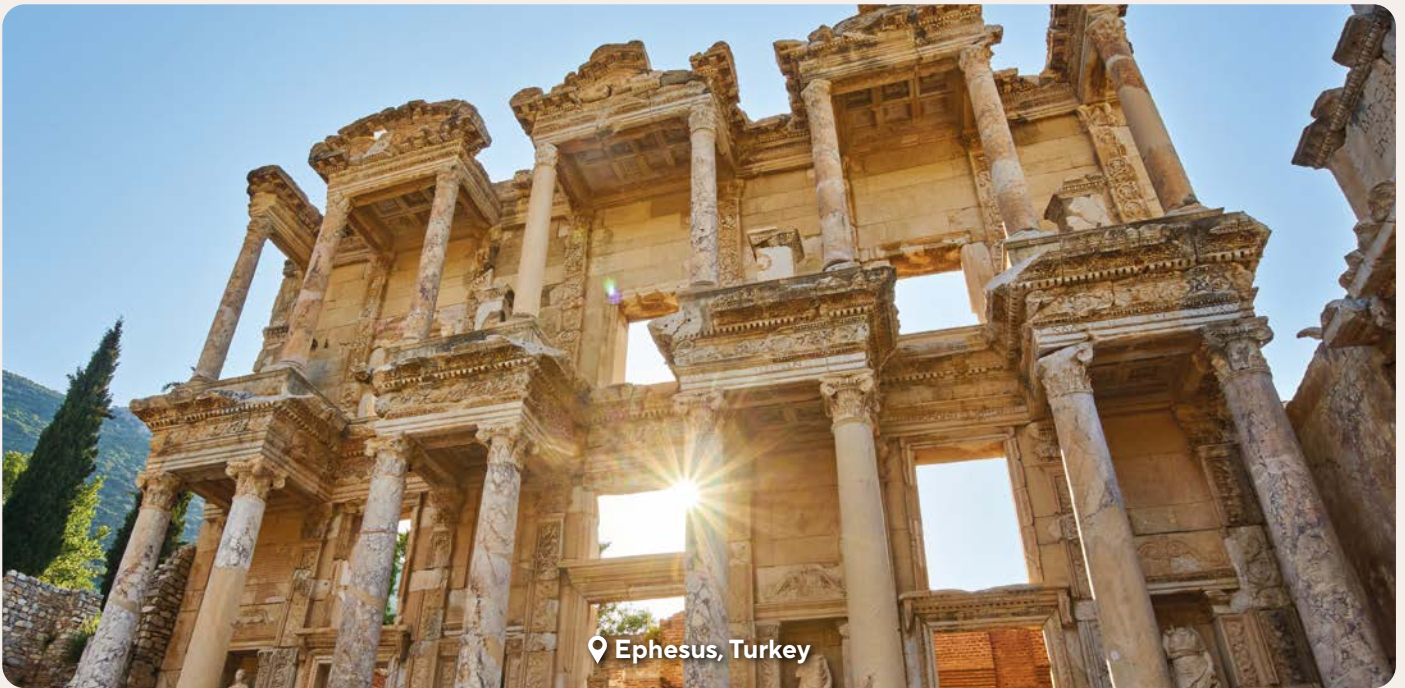


Don't forget, even the Mediterranean can get chilly in the winter months - so pack something warm.



📍 Grill Seekers

Contact email: paxserv@celestyal.com



Shore excursions

Your chance to make memories that last a lifetime.

Embrace the adventures that wait for you throughout the Mediterranean, Adriatic and Arabian Gulf. Follow in the footsteps of ancient civilisations, learn traditional customs from welcoming locals, immerse yourself in nature, or soak up the vibrant bustle of ultra modern cities. Take time to explore more, and experience moments of discovery that you'll never forget.

If you book a shore excursion, you'll also enjoy priority disembarkation.



Don't forget to redeem your voucher on time

You can do this up to 48 hours prior to embarkation, leaving you to relax and enjoy the warm welcome onboard knowing your excursion is already taken care of.



Join our excursion presentation on embarkation

Not only is this a chance to get a taste of the incredible destination experience that awaits you on your adventure, but it's also an ideal way to know how things work, from where to disembark, to key times, what not to miss and everything else you might need to know along the way.



Don't miss out - book now

Our immersive onshore experiences are extremely popular, and we'd hate you to miss out. Also, you'll save time, money and queuing when you book ahead, while ensuring your chosen language option is ready and waiting for you. Authentic encounters can be pre-booked or canceled up to 15 days prior to the sailing date. They run in English language only.

Of course, we're also always on hand to answer any questions you may have throughout your voyage, so please don't hold back - we love nothing more than sharing our passion for discovery.



Responsible explorer guidelines

**Making discoveries, sharing moments of wonder...
this is what cruising is all about.**

As we're all in this together, it's up to each of us to be responsible explorers onshore. Please take the time to absorb these guidelines, then get ready for adventure.



Arrival

Be at the meeting point on your daily program 10 minutes early if possible to avoid delays.



Guides

Listen out for important instructions as well as great stories.



Radio guides

Use your Whisper radio guide to stay connected with us at all times.



Onboard booking

Use your booking form to avoid queues and contact.



Transport

Please keep to our seating arrangements. Capacity is based on local rules.



Settling your onboard account

Balance of your account

If you registered your credit cards at the beginning of the cruise, you'll receive a printed detailed statement of your onboard charges in the mailbox next to your cabin door the day before disembarkation.

If there are any discrepancies, you'll need to settle these at the Reception desk before your final disembarkation. Your account will remain open until your final disembarkation.

There is a pre-authorization amount of 1 € required which is refunded on the closure of your account.

Please also be aware that your credit card will be charged twice; once during the mid-week payment and one more on the last night of your cruise.

If you chose to deposit a cash amount, you'll need to settle your account at the Reception desk the night before the end of the cruise. Your account will be closed, and any additional services or purchases will need to be paid in cash.





Important information

Medical treatment

If you are using a specific medicine or other drug treatment please remember to bring along a sufficient supply for your cruise. It may not be available from our medical centre. If your medication needs refrigeration please notify us at the time of the booking. If applicable, please make sure you have a spare pair of glasses or contact lenses.

Medical treatment is at extra cost. For medical fees (consultation and medicines) please refer to the medical centre.

Pregnancy and infants

For their own health and safety, women who are or will be 24 weeks pregnant at any stage of the cruise are not allowed to travel aboard our vessels. We recommend that pregnant women who have not yet completed the 12th week of their pregnancy by the date of the cruise to consult their gynaecologist.

We reserve the right to request a medical certificate at any stage of pregnancy and to refuse travel aboard our vessel if not satisfied that the passenger will be safe during the cruise.

For their own health and safety, infants under 3 months old are not permitted onboard. If you require a baby cot, please advise our Reservations department at the time of booking, as a number of stateroom categories cannot hold baby cots. We must advise you that we do not carry baby food onboard, nor do we provide a babysitting service. For more questions about travelling with your baby, please call our Passenger Service Department at (+30) 216 400 9821 or by email at paxserv@celestyal.com.

Note: In case of a medical condition, please contact us well in advance to see if we're able to support you.

Important information

Guests with disabilities or impaired mobility

We want to make sure our cruises are a safe and enjoyable environment for everyone. If you have a mobility impairment, you'll need to provide us with full and detailed information at the time of booking. If we believe there might be a safety issue for you or for your traveling companion, Celestyal reserves the right to advise that the guest with health or mobility impairments must have the assistance of a person who will be responsible for and take charge of all of this guest's needs and requirements. If you or your traveling companion requires personal, individual care or supervision, this must be organized by you or your traveling companion at your cost. No Celestyal ship or staff or crew member can provide specific care or supervision to anyone, nor can we provide any form of medical care for a physical or psychiatric condition.

If you or the person with whom you are sharing your stateroom needs to use any special medical equipment during your cruise, you must tell us before you book your cruise. This means we can be sure that we're able to safely transport and store this equipment in your stateroom. This also applies if you're traveling with a specially-trained guide or aid dog. If you are traveling with a guide dog, all documentation must be sent to our Passenger Service Department by email at paxserv@celestyal.com at the time of booking, to ensure that there will be no issues in any of the ports visited.

We have a limited number of staterooms suitable for people with disabilities or whose mobility is impaired, but not all areas of our ships are accessible. Given these restrictions, bookings are dependent upon the availability of a suitable accessible stateroom. If you have a disability or mobility impairment, you must have a travel companion who is capable of caring for you throughout the selected cruise. Any cost incurred will be on the your account. If you're a wheelchair-user, you'll need to bring your own normal-size wheelchair. Celestyal only carries wheelchairs for emergencies on its vessels.

Celestyal is not required or obliged to organize alternative activities onboard or onshore for guests with disabilities or whose mobility is impaired. Celestyal does not bear responsibility for the partial or complete inability of these guests to participate in advertised activities or on shore excursions during the cruise.

We will always do our very best to accommodate, satisfy and support the demands, needs and wishes of our guests, be they medical, dietary or otherwise.

Celestyal reserves (in its absolute discretion) the right to refuse to accept a booking or embarkation of a disabled person or person with reduced mobility on the grounds of safety.

Please note that if you're traveling with a wheelchair, you may not be able to disembark in ports where tender boat service is in use for safety reasons. All our itineraries include at least one or two tendering ports, so please do contact the Passenger Services office at paxserv@celestyal.com for further information.

Time to say goodbye

When your ship has docked, disembarkation will begin only once the local port officials have given clearance and after all luggage has been offloaded. Disembarkation will take place in small groups in order to avoid congestion in the terminal. You should estimate an average time of maximum 2 hours from the ship's berthing time until your final disembarkation. In the meantime you can relax on board. Traveling time between the port of Piraeus to Athens International airport will depend on means of transportation and traffic. As an Indication please note that the ride between Piraeus and Athens International Airport last approximately one hour.

Distance between Doha port and Hamad International airport is approximately 14km.

The drive between Dubai Rashid port and Dubai International Airport last approximately 20 minutes.

Distance between Abu Dhabi Cruise terminal and Zayed Port is 35km and the ride would last approximately one hour depending on traffic.

If you have an early flight, contact the reception desk on board for further assistance. You can also contact our Passenger Service department at paxserv@celestyal.com



Onboard Celestyal Journey

A recent addition to our fleet, our ship looks toward a future that will bring us ever closer to our guests as we explore Greece and the beyond together. Celestyal Journey will be at the heart of our commitment to go further and get closer to the incredible destinations we visit and will ensure we put our guests at the forefront of our award-winning Celestyal experience.



An oasis of serenity and fitness



Gym

Our newest fitness facility is equipped with a variety of cardio machines (including treadmills, elliptical trainers, and stationary bikes), resistance training equipment, free weights and mats.

The gym is open 24 hours a day, allowing you the flexibility to work out at your convenience, day or night.

Contact email: paxserv@celestyal.com

Sozo Health Spa

Our lavish new spa offers guests the opportunity to spend the day doing what they love most. Soothe your body and mind with our range of treatments.

The state-of-the-art gym, beauty salon and spa facilities ensure you maintain your health plan and feel better than ever. Treat yourself to a spa treatment and take full advantage of our sauna, outdoor sports and pools.

Phytomer – Skin deep wellness and respect for the nature

For our treatments we are using Phytomer, a well known brand, from France. Our massages and treatments are giving your skin the freshness and radiance it deserves as you enjoy an intensely revitalizing brake. This sustainable skincare is using production processes that have limited environmental impact leaning on ecofriendly solutions for beauty products that respect the skin and nature.

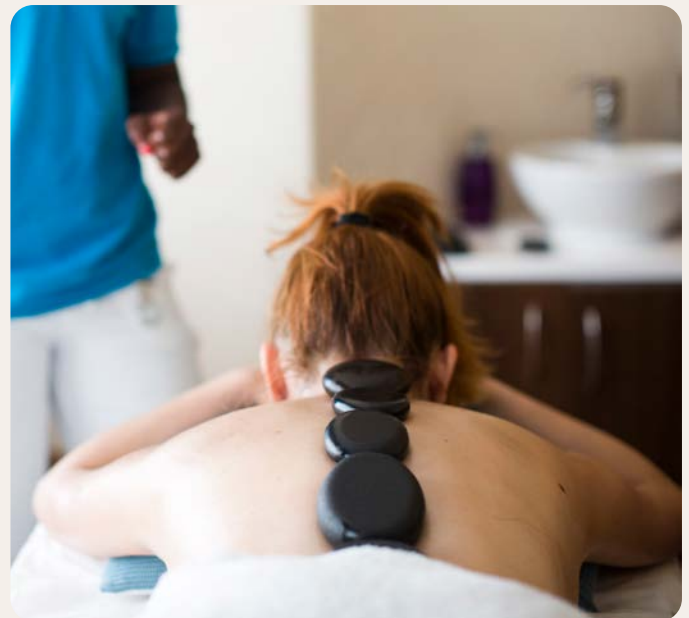
Spa Menu

Our spa menu covers everything from classic Swedish massage, all the way to Ayurveda, hot stones, aromatherapy and lymphatic drainage. We also have various body treatments and body wraps, specialised facial treatments, all hairdressing services, as well as hand and foot care, and of course personal training in and group classes.

The Spa has a wonderful thermal area along with a relaxation area where our guests can sit back and wind down with a relaxing drink.

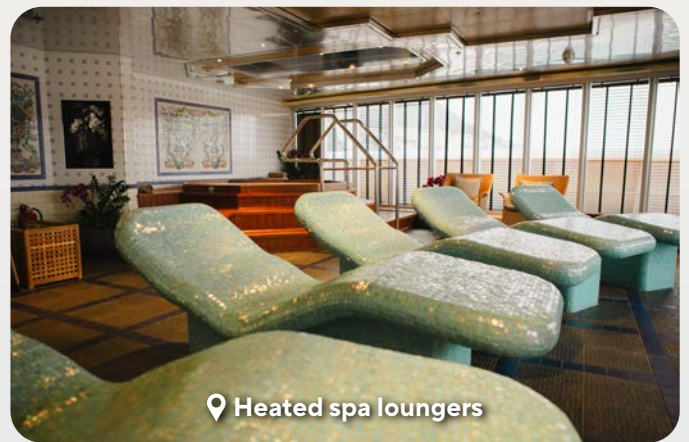
Opening hours: 08:00 - 21:00 daily

Location: Deck 11



Glow Bar

Offering a once-in-a-lifetime kind of glow up, our beauty salon will have you looking and feeling as pristine as the ocean views you'll enjoy while being pampered. Our professional hair stylists and beauticians are here to get you feeling your dreamiest self before a night out, if you're in the mood for a new look, or if you simply just feel like a bit of self-love.



The Dream Den

For relaxation lovers who prefer less hands-on treatment, the Dream Den is the perfect way to escape within. Soak in the heavenly comfort of our jacuzzi or settle down in the uplifting heat of the steam room and come out feeling like a brand new you.



📍 Junior Dream Suite with balcony

Staterooms

Step aboard and make yourself comfortable in one of our 630 staterooms. With 149 Balcony Suites: 1 Stargazer Penthouse Suite & 28 Grand Dream Suites (each with exclusive access to the Rays sunbathing deck and Compass Lounge), and 120 Junior Dream Suites, plus options for ocean views, there is something for everyone.

What's Included

Your room is serviced twice a day by your personal steward. Room service is available 24/7 with a call to Reception. All our cabins have adjustable air-conditioning, a hairdryer, a safe and TV. Suites also have a refrigerated minibar and an additional seating area.



📍 Exterior Cosmos Cabin

Junior Dream Suites

Also included in these suites are:

1. Access to the Smoked Olive for the inclusive meals
2. One small of bottle of water per person per day stocked in the mini bar

Grand Dream Suite & The Stargazer Suite

Also included in these suites are:

1. Suite Concierge Service
2. Priority check-in
3. Access to Rays
4. Access to The Compass lounge and exclusive access to Rays sunbathing deck
5. Complimentary mini bar stock: 3 cans of soft drinks, 2 cans of beer, 1 small bottle of water per person per day
6. Access to the Smoked Olive for the inclusive meals



All cabins are equipped with 220V European type sockets as well. 110V sockets are available in all bathrooms for shaving machines only.



📍 Grand Dream Suite



📍 Grand Dream Suite

Contact email: paxserv@celestyal.com



📍 Pink Moon

Restaurants

With seven new restaurants and our exclusive Chef's Table, we're giving our guests more of what they love: great, authentic food. With options such as Thalassa Restaurant and The Taverna, every guest is catered to in style. Indulge in our specialty menus for an unforgettable culinary experience.

Thalassa Restaurant on Deck 7

One of our main dining options, located on Deck 7 offering inclusive meals that can be served a la carte or buffet style (and included in our fares).

The Smoked Olive on Deck 8

Available for breakfast, lunch and dinner for Stargazer Penthouse Suite, Grand and Junior Dream Suite guests. And available on request and an extra cost for dinner for all other guests.

Pink Moon on Deck 8 (Specialty)

Asian cuisine, at extra cost.
Reservation is required.

Chef's Table on Deck 8

Private functions only, reservation is required. Minimum number required is 10 and maximum capacity is 14 people. There are three options of 4-5-6 courses menus. Extra cost.

Grill Seekers on Deck 8 (Specialty)

Enjoy prime meat cuts and seafood options in a Mediterranean Style brasserie (extra cost).

Greek Deli on Deck 11

Offering great Greek street food with a twist, with a grab 'n' go service, for a small fee.

The Taverna on Deck 11

Another great dining option. Served in a sociable buffet style service, offers daily themed dinner buffet, and is included in our fares.

Please Note: Water is available during meal hours only in The Taverna restaurant.



📍 The Smoked Olive

Drinks Packages

Go All In

Drinks packages designed for guests who love choice (and a little bit of everything).

Sky's the Limit US\$50.75 (pppd)
Our most inclusive drinks package

Sky High US\$32.40 (pppd)
An extensive drinks selection

Clear Skies US\$29.15 (pppd)
An alcohol free indulgence

Celestial Plus+ Experience
includes **Sky High**

Keep it Simple

Drinks packages designed for those who know what they want - you know who you are!

Refresh US\$10.80 (pppd)
Essentials including soft drinks & water

Hydration US\$9.15 (pppd)
Mineral & sparkling water (up to 6 a day)

Sweet Treat US\$17.25 (pppd)
Mocktails, monster & signature milkshakes, slushies, soft drinks & more

Caffeinator US\$12.95 (pppd)
Unlimited coffees, teas, as well as sparkling & mineral water

Sky's The Limit

Something stronger (up to 10 € per drink value)
Contemporary and classic cocktails, selection of apéritifs, vermouth, port and sherry, digestifs, liqueurs, spirits, cognac, brandy, wine (by the glass), draught beer / beerfest selection, shooters, mocktails, liqueur coffees.

Something softer
Mocktails, fruit juices, smoothies, signature milkshakes, slushies, draught or canned soft drinks and energy drinks, speciality hot and cold drinks, mineral or sparkling bottled water.

Sky High

Something stronger (up to 7 € per drink value)
Contemporary and classic cocktails (by the glass), selection of spirits (by the glass), wine (by the glass), draught beer

Something softer (up to 3 € per drink value)
Concentrated juices (by the glass), draught soft drinks, hot and cold coffees and teas, mineral or sparkling water (by the glass), mocktails (up to 7 €).

Clear Skies

Alcohol-free (up to 8 €)
Mocktails, fruit juices, smoothies, milkshakes, slushies, draught soft drinks, speciality hot drinks, hot chocolate and cocoa, mineral or sparkling water (by the glass).

Sweet Treat

Mocktails, concentrated juices (by the glass, milkshakes, slushies, draught soft drinks, hot chocolate and cocoa, mineral or sparkling water (by the glass).

Refresh

Fizz and pop (by the glass)
Draught or soft drinks, fruit juices, mineral or sparkling water.

Caffeinator

Unlimited coffees (alcoholic coffees not included), herbal teas, mineral or sparkling water by the glass.

Hydration

Mineral or sparkling bottled water (up to six bottles per day).

Save when you pre-book your Drinks Package in advance

PPPD - Per Person Per Day. Terms and Conditions apply.
Visit celestial.com/drink-terms

Excursion Packages

Find your inner explorer and indulge yourself with our discounted excursion packages.

Before embarkation

Plan ahead - It's very important to redeem your Shorex voucher before embarkation. Not only will you be able to take advantage of the pre-bookable packages, but also save up to 15%.

Pre-book excursions - Turn your cruise into an adventure as you delve deeper into a land of ancient wonder, modern delights, historic sights and stunning seas and sands.

Go further - Our Authentic Encounters excursions are perfect for you and just a few. It's a chance to make the trip more personal and hands-on by venturing to the heart of each destination. Please note, that because of the exclusive nature of these excursions they are only available to book up to 15 days before departure and feature an English language guide only.

Please see our excursion brochures for all available excursions and check the guide to symbols on page 1 to help find the most suitable excursions.

Once onboard

Find out first - You'll find all you need to know about the excursion packages available on each trip and how to make the most of them, as well as all the answers to FAQs at the Shorex desk onboard. Please make the most of the opportunity to find out all you can as soon as you embark for your voyage.

Tickets and timings - Visit the Shorex desk to pick up your pre-booked excursion tickets and check deadlines for new bookings.

Where to meet - Excursion times and meeting points are found in the daily program delivered to the cabins on the night before every excursion.

Extra discounts - Additional discounts are available on the first day of the voyage - don't miss out. Just ask us about what's available at the Shorex desk onboard.

Don't miss this - To get the most from the amazing excursions available on every voyage, make sure you attend the Shorex presentations that are held at the start of every cruise.



[LINK TO VIEW](#)



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Booking Excursions

To book any excursions visit our Shore Excursion desk on deck 7, or our kiosk on deck 8.

Immerse yourself in ancient civilisations, follow in the footsteps of great figures from history, live and breathe the myths and legends of Ancient Greece and the Mediterranean and journey to places where some of the Seven Wonders of the World once stood.

Contact email: paxserv@celestyal.com



Get Connected

WiFi Package

WiFi is available as an add-on to your booking.

Visit www.getwifi.no to access the WiFi onboard and enter your details as shown.

Please be aware that you will need to return to this webpage in order to pause the service once you have purchased a package.

You will be able to access email, websites and social media apps. *Video streaming is not available with any package.*

Compare our WiFi Packages

Data Allowance	350MB	1GB	3GB	6GB
Devices	One	One	Up to two	Up to four
Web browsing	Up to 3 hours	Up to 9 hours	Up to 27 hours	Up to 54 hours
Scrolling/posting on social media	Up to 4 hours	Up to 12 hours	Up to 36 hours	Up to 72 hours
Online gaming	Up to 2 hours	Up to 9 hours	Up to 27 hours	Up to 54 hours
Price	9 €	19 €	49 €	89 €

Itineraries

Santorini



Mykonos

Idyllic Aegean (2025)

7 night Inclusive cruise onboard Celestyal Journey

DAY	PORTS	ARRIVE	DEPART
Saturday	Athens (Piraeus) Greece		17:00
Sunday	Thessaloniki Greece	12:30	18:10
Monday	Kusadasi (Ephesus) Turkey	13:00	20:00
Tuesday	Crete (Heraklion) Greece	08:00	19:00
Wednesday	Santorini* Greece	07:00	
Thursday	Santorini* Greece		00:30
Thursday	Mykonos* Greece	08:00	
Friday	Mykonos* Greece		02:00
Friday	Milos* Greece	09:00	19:00
Saturday	Athens (Piraeus) Greece	07:00	

2025 Sailing dates

May	17, 24, 31
June	07, 14, 21, 28
July	05, 12, 19
August	02, 16, 30
September	06, 13, 20, 27
October	04, 11, 18
November	01

Idyllic Aegean (2026)

7 night Inclusive cruise onboard Celestyal Journey

DAY	PORTS	ARRIVE	DEPART
Saturday	Athens (Piraeus) Greece		17:00
Sunday	Kusadasi (Ephesus) Turkey	08:00	18:00
Monday	Rhodes Greece	08:00	18:00
Tuesday	Crete (Heraklion) Greece	08:00	20:00
Wednesday	Santorini* Greece	08:00	22:00
Thursday	Mykonos* Greece	08:00	
Friday	Mykonos* Greece		02:00
Friday	Milos* Greece	08:00	18:00
Saturday	Athens (Piraeus) Greece	08:00	

2026 Sailing dates

April	11, 25
May	09, 16, 23, 30
June	06, 13, 20, 27
July	04, 11, 18, 25
August	08, 22
September	05, 12, 19, 26
October	03, 10, 24

Heavenly Adriatic

7 night Inclusive cruise onboard Celestyal Journey

DAY	PORTS	ARRIVE	DEPART
Saturday	Athens (Piraeus) Greece		13:00
Sunday	Kefalonia Greece	08:00	17:00
Monday	Dubrovnik Croatia	12:00	
Tuesday	Dubrovnik Croatia		02:30
Tuesday	Kotor* Montenegro	08:00	17:00
Wednesday	Bari Italy	08:00	17:00
Thursday	Corfu Greece	08:00	17:00
Friday	Katakolo Greece	09:00	16:00
Saturday	Athens (Piraeus) Greece	07:00	

2025 Sailing dates

April	12, 19, 26
May	03, 10
October	18, 25

2026 Sailing dates

April	04, 18
May	02
October	17, 31

*Tendering weather permitting.

Heavenly Adriatic (inc. Venice)

7 night Inclusive cruise onboard Celestyal Journey

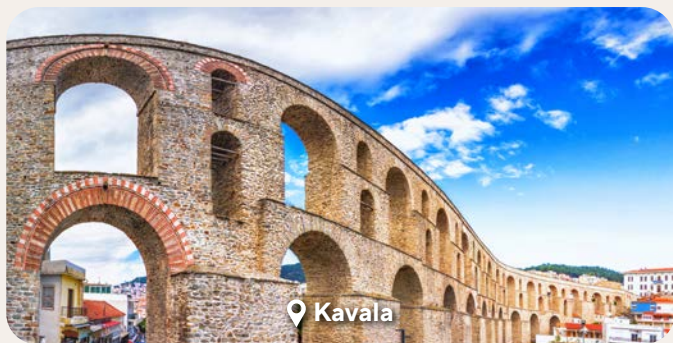
DAY	PORTS	ARRIVE	DEPART
Saturday	Athens (Piraeus) Greece		17:00
Sunday	Day at sea		
Monday	Kotor* Montenegro	09:00	19:00
Tuesday	Split Croatia	08:00	16:00
Wednesday	Venice (Marghera) Italy	08:30	17:00
Thursday	Day at sea		
Friday	Katakolo Greece	08:00	16:00
Saturday	Athens (Piraeus) Greece	08:00	

2025 Sailing dates

July	26
August	09, 23

2026 Sailing dates

August	01, 15, 29
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Kavala

Steps of Paul

7 night Inclusive cruise onboard Celestyal Journey

DAY	PORTS	ARRIVE	DEPART
Saturday	Athens (Piraeus) Greece		16:00
Sunday	Thessaloniki Greece	09:30	20:00
Monday	Kavala Greece	08:00	16:00
Tuesday	Istanbul Turkey	09:30	20:00
Wednesday	Dikili Turkey	12:00	20:00
Thursday	Kusadasi Turkey	08:00	23:30
Friday	Patmos* Greece	07:00	18:30
Saturday	Athens (Piraeus) Greece	07:00	

2024 Sailing dates

October 12



Sir Bani Yas Island

Desert Days

7 night Inclusive cruise onboard Celestyal Journey

DAY	PORTS	ARRIVE	DEPART
Saturday	Doha Qatar		17:00
Sunday	Bahrain#	08:30	17:00
Monday	Dubai UAE	14:00	
Tuesday	Dubai UAE		19:00
Wednesday	Khasab* Oman	08:00	18:00
Thursday	Sir Bani Yas Island* UAE	13:00	20:00
Friday	Abu Dhabi UAE	08:00	19:00
Saturday	Doha Qatar	08:00	

2024 Sailing dates

December 07#, 14, 21, 28

2025 Sailing dates

January 04
February 15, 22
March 01

#December 08, 2024 changes Bahrain for Abu Dhabi for the Grand Prix race, arr 08:00, dep 02:00 on December 09. 🏁🏁

* Tendering weather permitting.



Venice

Frequently asked questions

General information & boarding day preparedness

1. Who is eligible to book a cruise with Celestyal?

Guests of all nationalities and residencies are eligible to book. Guests are responsible for ensuring full compliance with required measures to enter the country of embarkation.

Embarkation terminal experience

2. Can a guest join the ship at a future port of call?

Guests who would be unable to join the ship on the first day may join in one of the intermediate ports providing that this has been agreed with the company.

3. Will a separate check-in and lounge area be available for Suite guests?

A separate check in flow in the terminal for suite guests and for guests who have completed online check-in will be available. Regretfully no separate lounge is available in the terminal of Piraeus and Lavrio.

4. Are there any luggage recommendations or restrictions?

Luggage will be dropped off and picked up at the port terminal. This procedure is handled by the local porters until the ship's gangway, then by ship's personnel. Please ensure that luggage is clearly labelled and bears the luggage tags provided by the company.

5. What if a guest is not feeling well in the days leading up to their cruise?

If feeling ill leading up to the cruise departure date, it's recommended that the guest does not travel, and, in turn, contact us or their travel agency to re-schedule.

6. Can I get off the ship on my own?

Guests are free to visit the sites on their own at their leisure.

7. Disembarkation procedure in the intermediate ports of call and specifically in Santorini (Tendering, cable car capacity)

In tendering ports where local tenders are used for disembarkation and embarkation (Santorini, Patmos, Mykonos and Milos), the specific protocols of the Hellenic Ministry of Health are in force.

About travel insurance

8. Do I have to have travel insurance to take the cruise?

Travel insurance is strongly recommended for both your cruise and entire trip, from the time you leave home until the time you return, either bought from Celestyal or another insurance provider.

9. Do I need to carry a copy of my insurance policy on the cruise?

Yes, it's always recommended to carry with you in either digital or hard copy format your travel insurance in case of requirement to make a claim.

10. What will happen if I do not have the insurance documentation with me. Will I be able to embark?

We strongly recommend that you carry those documents with you in the eventuality that you are asked to present these or have to make a claim. That said, as travel insurance is strongly recommended and not mandatory, you will not be required to present proof in order to embark your cruise.

Onboard experience

- Celestyal vessels are equipped with upgraded technologies to eliminate cross contamination as indicated by the Protocols of EU Healthy Gateways/ Ship Sanitation (Equivalent to CDC).
- Ventilation system using 100% outside fresh air, with no air recirculation
- HEPA filtration systems used for ventilation in key areas such as medical centers and dedicated isolation rooms.
- ATMOS disinfection in ventilation systems of all public areas.

11. What are the Celestyal enhanced medical measures?

A team of suitably trained medical staff have been added to the existing qualified doctors and nurses onboard who have experience in caring for a broad range of medical conditions.

12. Will room service be available?

Room service will still be available for your convenience.

13. Spa and pools, will they be in use?

Spa and pools will be in use for the enjoyment of our guests. Please check for opening hours in your daily program of activities. In case of adverse weather conditions, the pool may be closed for safety reasons.

14. Will the kids zone be operated?

Kid's zone will be operated as usual under the supervision of our experienced staff. Please check for opening hours in your daily program of activities.

Group business & onboard events

15. Can group leaders or other members of a group request early boarding?

Currently early boarding is not available due to sharp turnaround on all itineraries.

16. Are groups able to bring materials and equipment onboard for use during the cruise?

Groups can bring materials onboard after agreement of the company according to clear description of the items.

17. Can accommodations be made at the port terminal to support the check-in process for an entire group?

Check in process for an entire group is not feasible. Each guest must proceed individually to the check in counters together with all occupants of the same cabin. Staggered arrival at the port for groups must be finalised in advance with our Passenger service department at paxserv@celestyal.com

Group leaders will be given a strict timing which must be respected.

18. Are hospitality / registration desks still permitted?

Onboard hospitality/registration desks are not permitted. In the eventuality of such request onboard the group leader will need to speak with our cruise director who will try to provide assistance depending on requests.

19. Will groups be allowed to bring outside gifts or goods for stateroom deliveries?

Yes. Outside gifts/goods brought onboard must be sealed in a bag. No food products will be accepted. Please consult with Passenger service department before bringing any items onboard at paxserv@celestyal.com.

20. Can dining seating be arranged for groups guests?

Relevant request should be addressed to Celestyal group desk in advance of the cruise. The Maitre D' will do their best to accommodate the request within a section of the restaurant and confirmation will be given upon embarkation.

21. Are the onboard conference centres still accessible to host group meetings and events?

Yes, all such requests must be made in advance to Celestyal's group desk. Group meetings will be confirmed subject to availability. Extra charges may apply.



Ship contact numbers

For any emergency during your cruise while ashore,
you can contact our ships at the following numbers:

Celestyal Journey: ++1 954 672 6798 or ++1 954 672 6799